



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3623
#4
BT
3-28-03

In re Patent Application of) Examiner:
Nicolas Kourim, et al.)
Serial No. 10/036,266) Group Art Unit:
Filed: December 24, 2001) File No. 594P
For: SYSTEM FOR MONITORING,) San Francisco, California
ANALYZING AND IMPROVING)
PERFORMANCE OF)
INFORMATION SYSTEMS AND)
THEIR IMPACT ON BUSINESS)
PROCESSES)

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MAR 25 2003

GROUP 3600

Hon. Commissioner of Patents and Trademarks
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Sir:

I HEREBY CERTIFY THAT THIS CORRESPONDENCE
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ON March 14, 2003
THOMAS M. FREIBURGER, Reg. No. 27,063
SIGNED Thom M. Freiburger
DATE 3-14-03

INFORMATION DISCLOSURE STATEMENT

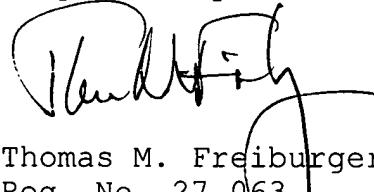
The following U.S. patents are cited as possibly pertinent
to this patent application:

U.S. Patents

No. 6,275,977	No. 6,219,654	No. 5,598,012
No. 6,256,676	No. 6,208,345	No. 5,913,061
No. 6,249,768	No. 6,170,011	No. 5,890,132
No. 6,237,020	No. 6,167,448	

Form PTO-1449 and copies of the cited references are enclosed. It is requested that the above references be made of record in this application.

Respectfully submitted,



Date: March 14, 2003

Thomas M. Freiburger
Reg. No. 27,063
650 California Street, 25th Floor
San Francisco, California 94108
Telephone: (415) 781-0310

FORM PTO-1449 1 REV. 7-801		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. 894P	SHEET 1 OF 1		
LIST OF PRIOR DOCUMENTS CITED BY APPLICANT <i>(use several sheets if necessary)</i>				APPLICANT Kourim et al.	SERIAL NO. 101036266		
MAR 17 2003				FILED 12/24/2001	GROUP 9857		
U.S. PATENT DOCUMENTS							
EXAMINER <i>Initials</i>	REFERENCE <i>Initials</i>	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA		6275977	8/14/01	Nagai et al			
AB		6286676	7/3/01	Taylor et al			
AC		6249768	6/19/01	Tulskier et al			RECEIVED
AD		62370205	5/22/01	Leymann et al			MAR 25 2003
AE		6219654	4/17/01	Rudfin			
AF		6208345	3/27/01	Sheard et al			GROUP 3600
AG		6170011	11/21/01	Macleod Beck et al			
AH		6167448	2/26/00	Hemphill et al			
AI		5958012	11/28/99	Battat et al			
AJ		5913061	6/15/99	Gupta, et al.			
AK		589013	23/30/99	Sanders			
FOREIGN PATENT DOCUMENTS							
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
AL							
AM							
AN							
AO							
AP							
OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)							
AR							
AS							
AT							
EXAMINER				DATE CONSIDERED			
<p>*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</p>							